

FREQUENTLY ASKED *questions*

WHAT COUNTIES/AREAS DO YOU SERVICE?

- FREDERICK
- CARROLL
- BALTIMORE
- BALTIMORE CITY
- HARFORD
- HOWARD
- ANNE ARUNDEL
- PRINCE GEORGE'S
- CALVERT
- CHARLES
- SAINT MARY'S
- KENT
- QUEEN ANNE'S
- TALBOT
- DORCHESTER
- WICOMICO
- WORCESTER
- SOMERSET

WHAT TYPES OF SERVICES DO YOU PROVIDE?

- Pediatric & Adult Skilled Nursing Services
- Personal Care Services (housekeeping, shopping, taking to doctor's appts, etc.)
- Waiver Aid Program
- Lactation Services
- Case Management Services



F A Q

FREQUENTLY ASKED QUESTIONS



WHO DO YOU PROVIDE SERVICES TO/WHO QUALIFIES FOR CARE?

We care for people of all ages from newborn to adult (under age 65)

DO YOU ACCEPT INSURANCE (INCLUDING MEDICARE/MEDICAID)?

We do not accept MEDICARE. Please see the attached listing.

WE ACCEPT THE FOLLOWING INSURANCES

- Aetna PPO
- Aetna Medicaid (Better Health of MD)
- Anthem BCBS
- Carefirst Blue Cross PPO
- Cigna PPO
- Maryland Physicians Care
- Riverside/University of MD Health Partners/Carefirst Community Health
- United Healthcare PPO
- Tricare (all types)
- VACCN Program
- NO MEDICARE IS ACCEPTED

DO YOU OFFER 24/7 SERVICES?

We have a 24/7 phone hotline that is available to patients and families if needed. Nurses will see patients after normal business hours as needed. CNA services are available outside normal business hours.

IS A REFERRAL REQUIRED?

Yes, if services are being covered by your insurance company, a referral is required.